

HEDIS Year 2018 Results

Johns Hopkins Uniformed Services Family Health Plan (USFHP)

HEDIS Measures	HEDIS 2016 (CY 2015)	HEDIS 2017 (CY 2016)	HEDIS 2018 (CY 2017)	NCQA National Percentile Ranking	JHHC Goal (NCQA 90th Percentile)
GOAL MET OR EXCEEDED					
Adult BMI Assessment	94.21%	96.30%	95.62%	90	92%
Antidepressant Medication Management - Acute Phase	74.61%	79.97%	76.30%	90	76%
Appropriate Treatment for Children with URI	93.14%	92.29%	95.19%	90	95%
Asthma Medication Ratio	89.92%	88.79%	85.78%	90	85%
Childhood Immunization Status (Combo 10)	58.80%	59.03%	65.69%	90	65%
Colorectal Cancer Screening	71.93%	78.70%	74.94%	90	72%
Comprehensive Diabetes Care - Eye Exam	83.11%	81.19%	76.40%	90	68%
Comprehensive Diabetes Care – HbA1c Control (<8)	70.95%	71.68%	74.70%	90	65%
Comprehensive Diabetes Care - HbA1c Testing	90.99%	93.81%	94.89%	90	94%
Comprehensive Diabetes Care – Poor HbA1c Control (>9.0%)*	18.69%	18.81%	16.55%	90	22%
Flu Vaccinations for Adults Ages 18-64	67.57%	67.30%	69.16%	90	59%
Immunizations for Adolescents (Combo 1)	88.43%	88.40%	90.27%	90	88%
Immunizations for Adolescents (Combo 2)			34.55%	90	21%
Medication Management for People with Asthma	63.13%	60.67%	60.05%	90	57%
Statin Therapy for Patients with Cardiovascular Disease – Statin Adherence			87.08%	90	81%
Statin Therapy for Patients with Diabetes- Received Statin Therapy			66.57%	90	66%
Statin Therapy for Patients with Diabetes- Statin Adherence			79.17%	90	75%
MET OR EXCEEDED NATIONAL AVERAGES					
Antidepressant Medication Management - Continuation Phase	55.30%	57.35%	57.38%	75	60%
Appropriate Testing for Children with Pharyngitis	90.67%	94.57%	91.16%	75	93%
Avoidance of Antibiotic Treatment for Adults with Bronchitis	22.69%	27.03%	31.27%	75	39%
Breast Cancer Screening	76.06%	76.15%	76.30%	75	80%
Cervical Cancer Screening	82.56%	81.25%	80.29%	75	81%
Comprehensive Diabetes Care – Blood Pressure Control (<140/90)	70.27%	76.11%	71.53%	75	76%
Comprehensive Diabetes Care - Monitoring Diabetic Nephropathy	90.99%	99.56%	91.48%	75	93%
Follow-Up after Hospitalization for Mental Illness (7-day rate)	56.74%	66.67%	56.59%	50	67%
Timeliness of Prenatal Care	96.57%	96.01%	92.21%	75	94%
Persistence of Beta Blocker Treatment After a Heart Attack			86.05%	50	92%
Pharmacotherapy Management of COPD - Bronchodilator			82.47%	75	86%
Postpartum Care	86.96%	77.61%	80.05%	50	88%
Statin Therapy for Patients with Cardiovascular Disease – Received Statin Therapy			82.40%	50	86%
Use of Imaging Studies for Low Back Pain	71.86%	74.83%	78.83%	50	82%
Weight Assessment & Counseling – BMI	80.09%	80.56%	66.91%	50	85%
Weight Assessment & Counseling - Counseling for Nutrition	71.30%	72.69%	63.26%	50	80%
Weight Assessment & Counseling - Counseling for Physical	71.99%	71.53%	62.04%	50	77%
NEEDS IMPROVEMENT					
Chlamydia Screening in Women	36.17%	43.07%	42.29%	25	62%

Follow-Up for ADHD Medications – Continuation/Maintenance	47.50%	37.74%	35.90%	<25	57%
Initiation and Engagement of Alcohol & Other Drug Dependence	9.75%	18.21%	24.78%	<25	41%
Pharmacotherapy Management of COPD – Systemic Corticosteroids			64.95%	<25	81%
Use of Spirometry Testing for COPD	39.93%	38.56%	35.49%	<25	50%

**Note that for this particular measure (Poor HbA1c Control) lower rate equals better performance.*

Ongoing Initiatives & Services

- USFHP care management services support and promote beneficiary wellness and care of chronic conditions.
- The USFHP Behavioral Health department facilitates follow-up after hospitalization for mental illness and offers behavioral health coordination.

Initiatives Completed in 2016

- Adolescent Well Child
 - A targeted mailing was sent to USFHP beneficiaries (age 12-21 years) reminding them to get an Adolescent Well Child visit. There is a raffle associated with this mailing where a member from each LOB will be selected to win a \$50 Amazon or Target gift card. The mailing was conducted to try and raise the Chlamydia Screening rates.
 - Mailing complete, raffle winner selected.
- Breast Cancer Screening
 - A targeted mailing was sent to USFHP beneficiaries with an opportunity for BCS and CCS.
- Comprehensive Diabetes Care
 - A targeted mailing was sent to USFHP beneficiaries with diabetic HbA1c screening opportunities in early August 2016.
 - USFHP beneficiaries identified as having a diagnosis of diabetes with an opportunity for HbA1c testing and/or Eye Exam received a reminder letter in September.
- Cervical Cancer Screening
 - A targeted mailing was sent to USFHP beneficiaries with an opportunity for CCS

Initiatives for 2017

- Adolescent Well Child
 - A targeted mailing was sent to USFHP members (age 12-21 years) reminding them to get an Adolescent Well Care visit which includes a chlamydia screening.
- Breast Cancer Screening
 - A targeted mailing was sent to USFHP members with an opportunity for BCS and CCS October 2017.
- Comprehensive Diabetes Care
 - A targeted mailing was sent to USFHP members with diabetic HbA1c screening opportunities in early August 2017.
 - USFHP members identified as having a diagnosis of diabetes with an opportunity for HbA1c testing and/or Eye Exam received a reminder letter in August.
- Cervical Cancer Screening
 - A targeted mailing was sent to USFHP members with an opportunity for CCS.
- Colorectal Cancer Screening
 - A targeted mailing was sent to USFHP members reminding them to obtain a colorectal cancer screening.

Initiatives for 2018

- Ongoing member outreach mailings related to diabetes care and well women care continued.
- USFHP members are encouraged to use the Johns Hopkins “My Chart” in order to obtain test results, request appointments, and communicate with the JHCP primary care group and Johns Hopkins specialists.
- Adolescent Well Child
 - A targeted mailing was sent to USFHP members (age 12-21 years) reminding them to get an Adolescent Well Care visit which includes a chlamydia screening.
- Breast Cancer Screening
 - A targeted mailing was sent to USFHP members with an opportunity for BCS and CCS October 2018.
- Comprehensive Diabetes Care
 - A targeted mailing was sent to USFHP members with diabetic HbA1c screening opportunities in early August 2018.
 - USFHP members identified as having a diagnosis of diabetes with an opportunity for HbA1c testing and/or Eye Exam received a reminder letter in August.
- Cervical Cancer Screening
 - A targeted mailing was sent to USFHP members with an opportunity for CCS.
- Colorectal Cancer Screening
 - A targeted mailing was sent to USFHP members reminding them to obtain a colorectal cancer screening.

Initiatives proposed for 2019

- Ongoing member outreach mailings related to diabetes care and well women care continued.
 - USFHP members are encouraged to use the Johns Hopkins “My Chart” in order to obtain test results, request appointments, and communicate with the JHCP primary care group and Johns Hopkins specialists.
- Adolescent Well Child
 - A target text message to USFHP members (age 12-21 years) reminding them to get an Adolescent Well Care visit which includes a chlamydia screening. Offer members \$20.00 raffle for completing. Any member who completes is automatically entered into the raffle
- Breast Cancer Screening
 - A target text to USFHP members with an opportunity for BCS and CCS May/October- offer gift basket raffle- automatic entry to raffle for completing service
- Comprehensive Diabetes Care
 - A target mailing sent to USFHP members with diabetic HbA1c screening opportunities in.
 - Offer educational text to engage medication adherence with alerts
 - USFHP members identified as having a diagnosis of diabetes with an opportunity for HbA1c testing and/or Eye Exam receives a reminder letter in August with a text providing vision benefit reminders
 - Medication adherence text campaign- provides members with an educational text and medication alerts as needed:
 - HbA1c control- for member receiving medication
- Controlling Blood Pressure- Educational text with reminder alert for medication
- AMR- Improving Asthma Medication Ration
- Cervical Cancer Screening
 - A target mailing to USFHP members with an opportunity for CCS.
- Colorectal Cancer Screening (April/September Mail)
 - A target mailing to USFHP members reminding them to obtain a colorectal cancer screening (September).